



SIDNEY FIRE DEPARTMENT

2245 OAKVILLE AVE • SIDNEY • BRITISH COLUMBIA • V8L 1V6 • FAX (250) 656-6880
FIRE CHIEF (250) 655-5414 • DEPUTY CHIEF (250) 655-5421 • FIRE PREVENTION (250) 655-5434



AGENDA

Emergency Planning Committee Meeting

Wednesday, October 21, 2020 10:00AM – 11:00AM

Meetings are video recorded and posted on the Town's website.

1. Call to Order
2. Territorial Acknowledgement
3. Adoption of Agenda
4. Adoption of September 16, 2020 Meeting Minutes
5. Old Business
 - a. Senior Care Facilities Update
 - b. RCMP Fire Drill
6. New Business
 - a. COVID-19 Response Survey Results
 - i. Background Information: COVID-19 Response Survey Data
 - b. COVID-19 Second Wave
 - c. Mass Emergency Notification service provider
7. Roundtable
8. Next Meeting: 10:00am November 18th, 2020
9. Adjournment

TOWN OF SIDNEY

MINUTES OF EMERGENCY PLANNING COMMITTEE MEETING

September 16th, 2020 10:00AM

PRESENT: R. Humble; A. Hicik; Chief Mikkelsen; Councillor S. Duncan; J. Joe; W. Maxwell;
Deputy Fire Chief Harman; B. Robinson; B. DeMaere; D. Barner;

ABSENT: Councillor P. Wainwright; Staff Sergeant Conley; Sergeant Cook; C. Newcomb;
S. Nelson; S. Jones; L. Witzer;

1. CALL MEETING TO ORDER

Chief Mikkelsen, Chair, called the meeting to order at 10:02.

2. TERRITORIAL ACKNOWLEDGEMENT

3. ADOPTION OF AGENDA

Moved by Donna Barner, seconded by Deputy Chief Harman, that the Agenda of the Emergency Planning Committee Meeting of September 16th, 2020 be adopted as circulated.

MOTION CARRIED

4. ADOPTION OF MINUTES

Moved by Randy Humble, seconded by Andrew Hicik, that the Minutes of the Emergency Planning Committee Meeting of June 17th, 2020 be adopted as circulated.

MOTION CARRIED

5. OLD BUSINESS

a. Making Cities Resilient Campaign

Chief Mikkelsen provided background; in 2014 Town was the subject of a report produced by Royal Roads to assess our disaster resiliency. Report identified short and long term fixes, which emergency management staff have been implementing. Chief Mikkelsen and Donna Barner are working on the comprehensive application process to move from a Participating City to a Role Model City. This has been identified in strategic planning and will also be in the OCP.

b. COVID-19 After Action Review

i. Background information: COVID-19 EOC Activation Conclusions & Insights Report

Intent of report was to provide Council with an overview on lessons learned from the Town's EOC set up, and to garner approval for public input on the Town's response efforts.

Chief Mikkelsen reported that Town of Sidney face masks for Fire Department members, Town staff, and Council have arrived. Will continue to follow the direction of the Provincial Health Officer regarding mask use.

6. NEW BUSINESS

a. Senior Care Facilities Update

Emergency Management staff have prioritized communicating with and supporting senior care facilities on a frequent basis throughout pandemic. Hosted a Zoom Meeting yesterday in which facilities shared concerns around visiting procedures. Facilities are considering formalizing their concern to Island Health. Committee discussed the need for a balanced approach; and that each individual facility will have its own specific circumstances on balancing physical health versus mental health. Facilities have plans in place for if there is a COVID-19 case in their buildings. Furthermore, have offered to one another to assist with food services and isolation needs. Emergency Management staff have also offered PPE supplies as necessary.

b. COVID-19 Response Survey

i. Background information: Town of Sidney COVID-19 EOC Response Survey
Survey is on the Town's website and has been shared through various media channels. Staff will utilize feedback captured to adapt future response efforts as necessary.

c. Meet Your Street

i. Background information: Meet Your Street overview

Donna Barner provided a brief overview of the Town's new initiative, Meet Your Street. This program is intended to offer support through ideas, resources, and guidance to bring neighbours together. Results of the EOC Residents Survey indicated there is a concern for mental health wellness in our community, and this program is intended to assist with relieving those concerns and bring communities together during a time of isolation.

7. ROUNDTABLE

Randy Humble suggested meetings move from quarterly to monthly. Pandemic conference calls are still occurring, and EPC meetings could be a communication point for staff in replacement of the EOC. Chief Mikkelsen agreed with monthly meetings; no objections were made. Donna Barner will schedule for monthly meetings moving forward.

Chief Mikkelsen reported that the Provincial Health Officer has rescinded the original memorandum from March 25, 2020 that restricted First Responder response. The Fire Department will return to their usual response model with COVID precautions such as PPE requirements.

8. NEXT MEETING

10:00am, October 21, 2020 via Zoom.

9. ADJOURNMENT

Chair adjourned meeting at 10:36am.

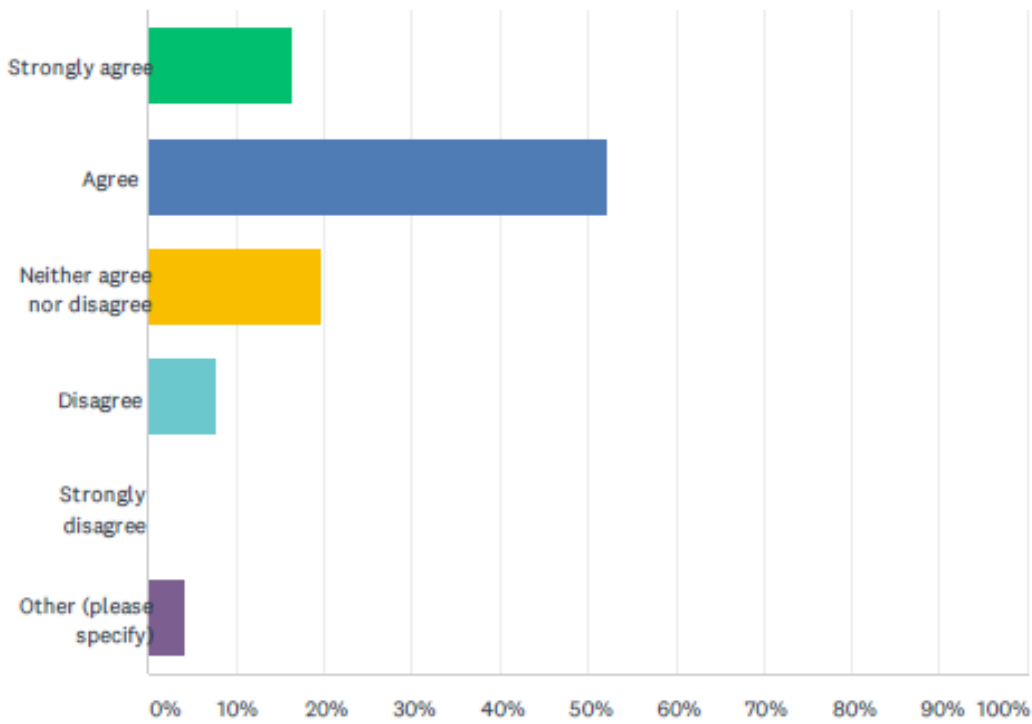
CHAIR

Action Items:

June 2020	Making Cities Resilient Campaign	D. Barner
September 2020	Schedule monthly EPC Meetings	D. Barner

Q1 Do you feel that the Town's response was well-structured and organized?

Answered: 117 Skipped: 0

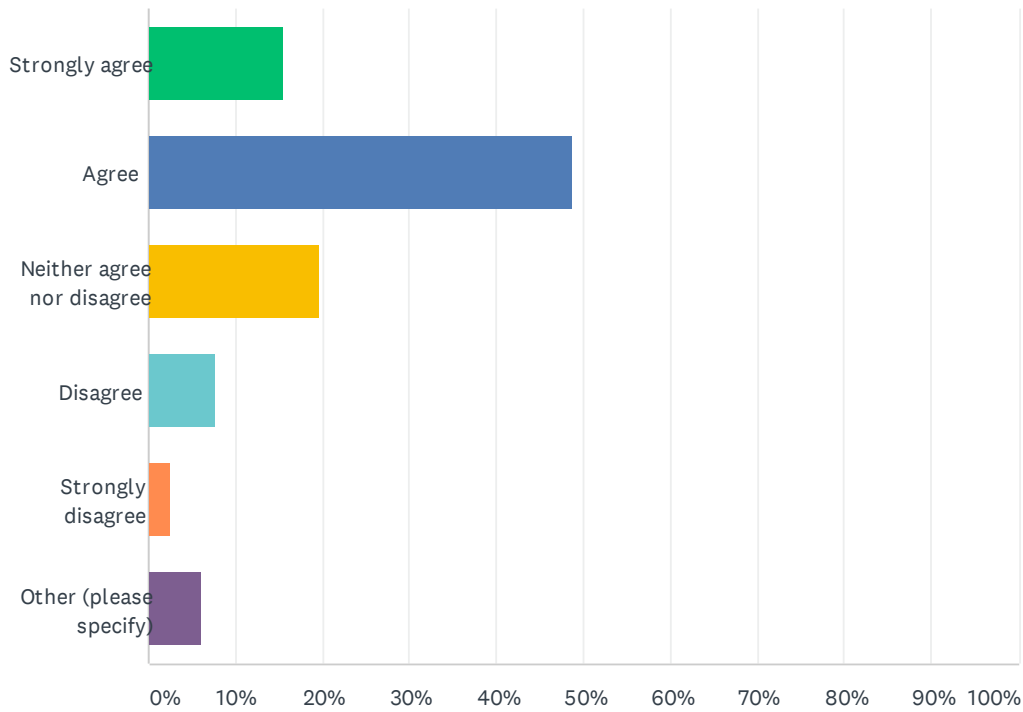


ANSWER CHOICES	RESPONSES	
Strongly agree	16.24%	19
Agree	52.14%	61
Neither agree nor disagree	19.66%	23
Disagree	7.69%	9
Strongly disagree	0.00%	0
Other (please specify)	4.27%	5
TOTAL		117

#	OTHER (PLEASE SPECIFY)	DATE
1	Not organized, but also unnecessary	10/5/2020 11:58 AM
2	Wasn't aware of the Toen's response. Got all my info from radio, TV and newspapers	9/15/2020 5:04 PM
3	I have no idea what the town's response was compared to individual's response to Provincial protocols	9/15/2020 3:35 PM
4	I was not aware of any	9/10/2020 2:27 PM
5	Unknown to the public. Little public communication	9/10/2020 12:25 PM

Q2 Do you feel that communication from the Town was appropriate for the situation?

Answered: 117 Skipped: 0

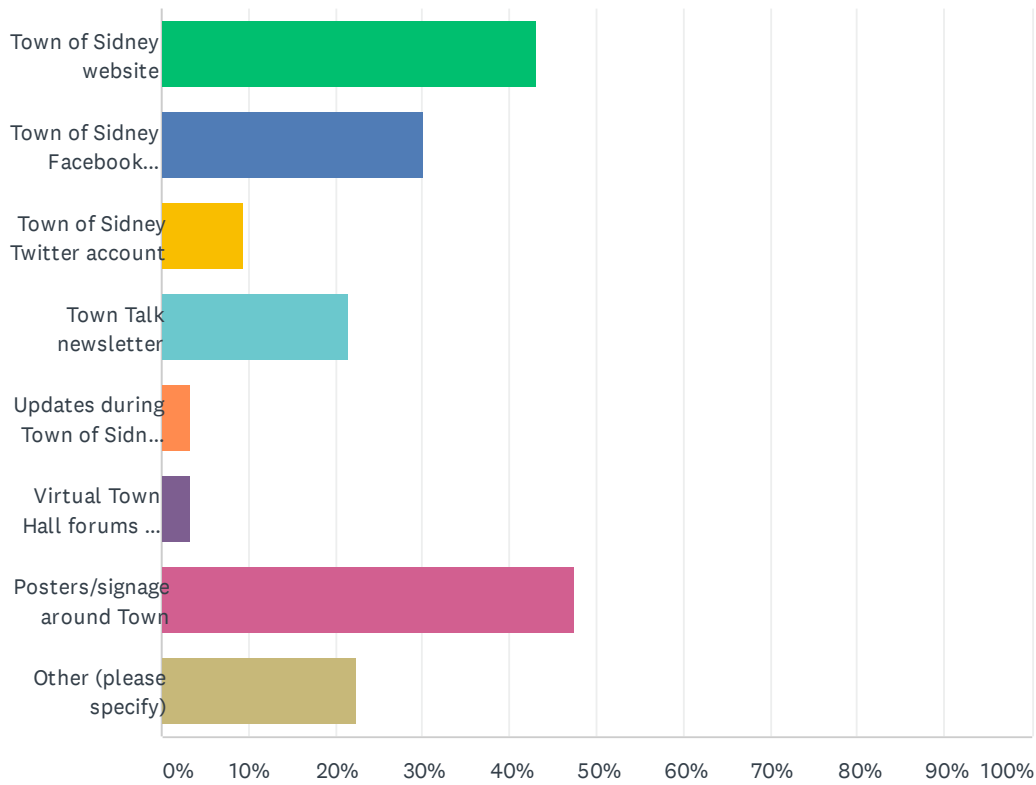


ANSWER CHOICES	RESPONSES	
Strongly agree	15.38%	18
Agree	48.72%	57
Neither agree nor disagree	19.66%	23
Disagree	7.69%	9
Strongly disagree	2.56%	3
Other (please specify)	5.98%	7
TOTAL		117

#	OTHER (PLEASE SPECIFY)	DATE
1	Confusion over whether or not the boat ramp at Tulista would close or stay open.	9/15/2020 5:14 PM
2	The Town was largely absent from the Peninsula News	9/15/2020 5:04 PM
3	Didn't really see much communication, quite frankly	9/15/2020 4:26 PM
4	What was the town's communication, I wasn't aware of any	9/15/2020 3:35 PM
5	which communication?	9/10/2020 2:27 PM
6	Didn't notice any	9/9/2020 7:31 PM
7	Level of information like the maps was too much. Just point to BCCDC and Island Health.	9/9/2020 6:39 PM

Q3 Which of the Town's platforms did you use to stay informed about the pandemic? (Please check all that apply)

Answered: 116 Skipped: 1



ANSWER CHOICES	RESPONSES	
Town of Sidney website	43.10%	50
Town of Sidney Facebook account	30.17%	35
Town of Sidney Twitter account	9.48%	11
Town Talk newsletter	21.55%	25
Updates during Town of Sidney Council meeting live streams or video recordings	3.45%	4
Virtual Town Hall forums on COVID-19	3.45%	4
Posters/signage around Town	47.41%	55
Other (please specify)	22.41%	26
Total Respondents: 116		

#	OTHER (PLEASE SPECIFY)	DATE
1	This is Sidney facebook site	10/6/2020 12:32 PM
2	none	10/5/2020 2:29 PM
3	None. Plenty of info available from higher levels of government	10/5/2020 11:58 AM
4	word of mouth	9/22/2020 2:00 PM
5	PNR	9/18/2020 8:01 PM
6	Peninsula News Review	9/18/2020 11:14 AM
7	CBC	9/16/2020 4:56 PM
8	Online newspapers	9/16/2020 9:01 AM
9	Wasn't sure where the best place to look would be, e.g. when the playgrounds would be reopening.	9/15/2020 5:14 PM
10	Peninsula News Review. Didn't know there were virtual town hall forums etc	9/15/2020 5:04 PM
11	Mostly CBC	9/15/2020 3:35 PM
12	Calling into city hall	9/11/2020 5:37 PM
13	Sidney Community Assoc.	9/11/2020 12:52 PM
14	Peninsula News Review	9/11/2020 9:36 AM
15	nothing	9/10/2020 4:08 PM
16	Talbot Consultants	9/10/2020 2:27 PM
17	PNR	9/10/2020 12:25 PM
18	Networking	9/10/2020 8:01 AM
19	Newsroom notifications	9/10/2020 7:11 AM
20	PNR	9/10/2020 6:20 AM
21	Just what I heard from other people and businesses.	9/9/2020 11:31 PM
22	Fire Dept.	9/9/2020 8:26 PM
23	Print and television	9/9/2020 8:03 PM
24	Other media, PNR	9/9/2020 7:00 PM
25	News feeds and BC.CDC websites	9/9/2020 5:44 PM
26	Hmm	9/9/2020 1:54 PM

Q4 Which of the Town's platforms did you find most useful for COVID-19 response information?

Answered: 81 Skipped: 36

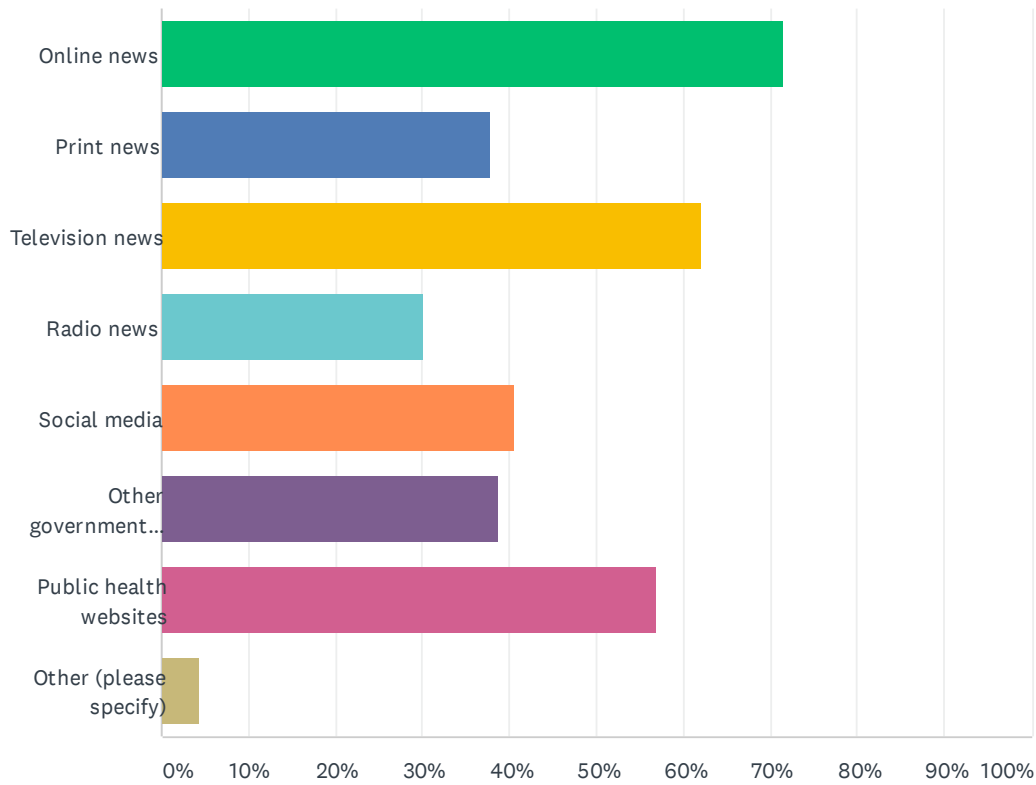
#	RESPONSES	DATE
1	Signage	10/7/2020 10:44 AM
2	Signings	10/6/2020 11:53 AM
3	Peninsula News	10/6/2020 9:30 AM
4	none	10/5/2020 2:29 PM
5	None	10/5/2020 11:58 AM
6	Facebook	10/5/2020 11:31 AM
7	Website	9/28/2020 5:05 PM
8	website	9/26/2020 12:37 PM
9	No one specific	9/23/2020 5:41 PM
10	posters/signage	9/23/2020 1:13 PM
11	Council's participation negligible	9/22/2020 2:00 PM
12	None of them	9/19/2020 1:05 AM
13	NA	9/18/2020 8:01 PM
14	Social Media and signage around town	9/18/2020 4:34 PM
15	Website	9/18/2020 3:39 PM
16	Town Talk	9/18/2020 11:14 AM
17	Flash board on Lochside	9/17/2020 7:45 AM
18	Newspaper	9/17/2020 7:27 AM
19	Website	9/16/2020 11:38 PM
20	n/a	9/16/2020 4:04 PM
21	I didn't use any	9/16/2020 9:01 AM
22	signage	9/15/2020 7:14 PM
23	Can,t say	9/15/2020 5:04 PM
24	none	9/15/2020 4:26 PM
25	Posters/signage	9/15/2020 3:48 PM
26	?	9/15/2020 3:35 PM
27	Updates (which came out weekly)	9/15/2020 3:20 PM
28	?	9/15/2020 3:06 PM
29	Town site	9/14/2020 5:57 PM
30	Website	9/14/2020 10:52 AM
31	Social media pages	9/14/2020 10:46 AM
32	Website	9/12/2020 9:50 AM
33	None	9/11/2020 5:37 PM
34	Town of Sidney website	9/11/2020 1:54 PM
35	website	9/11/2020 12:52 PM
36	Town of Sidney Website	9/11/2020 9:36 AM
37	Signs around town	9/10/2020 7:01 PM

38	both	9/10/2020 4:12 PM
39	website	9/10/2020 3:25 PM
40	Town Talk Newsletter	9/10/2020 2:55 PM
41	PNR	9/10/2020 12:25 PM
42	Twitter	9/10/2020 9:17 AM
43	Facebook	9/10/2020 8:01 AM
44	Website	9/10/2020 7:44 AM
45	Facebook	9/10/2020 7:42 AM
46	Newsroom	9/10/2020 7:11 AM
47	PNR	9/10/2020 6:20 AM
48	all	9/9/2020 11:31 PM
49	Facebook	9/9/2020 10:30 PM
50	Facebook	9/9/2020 8:36 PM
51	Signs	9/9/2020 8:26 PM
52	None of them, I relied on print and television	9/9/2020 8:03 PM
53	website	9/9/2020 7:52 PM
54	Did not actively pursue information from the yown	9/9/2020 7:31 PM
55	Posting distance boards	9/9/2020 7:24 PM
56	Website bulletin	9/9/2020 7:19 PM
57	Website	9/9/2020 7:00 PM
58	Website and emails informing on updates to website	9/9/2020 6:43 PM
59	Website	9/9/2020 6:39 PM
60	Signs , newspaper...when I could find it	9/9/2020 6:39 PM
61	Facebook	9/9/2020 6:36 PM
62	Website	9/9/2020 6:27 PM
63	Website	9/9/2020 6:16 PM
64	Facebook	9/9/2020 6:03 PM
65	Facebook	9/9/2020 5:54 PM
66	N/ A	9/9/2020 5:44 PM
67	Facebook	9/9/2020 4:49 PM
68	Facebook	9/9/2020 4:44 PM
69	None	9/9/2020 3:51 PM
70	website	9/9/2020 3:50 PM
71	Website and signs	9/9/2020 3:48 PM
72	The above three I checked off equally	9/9/2020 3:14 PM
73	checked only one	9/9/2020 2:48 PM
74	Web page	9/9/2020 2:44 PM
75	Facebook	9/9/2020 2:33 PM

76	Website	9/9/2020 2:20 PM
77	Twitter/website	9/9/2020 2:19 PM
78	facebook	9/9/2020 2:00 PM
79	website	9/9/2020 1:53 PM
80	Sidney Twitter account	9/9/2020 1:51 PM
81	Facebook and the signage around town.	9/9/2020 1:47 PM

Q5 What other platforms did you use to stay informed about the pandemic? (Please check all that apply)

Answered: 116 Skipped: 1

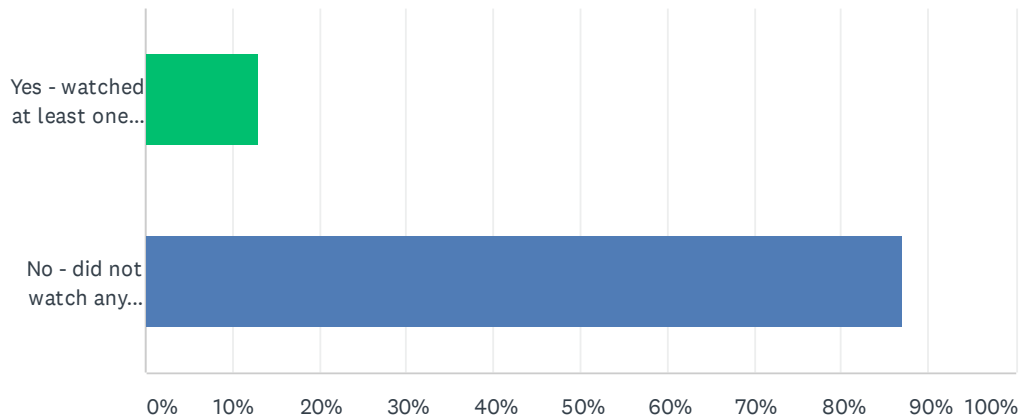


ANSWER CHOICES	RESPONSES
Online news	71.55% 83
Print news	37.93% 44
Television news	62.07% 72
Radio news	30.17% 35
Social media	40.52% 47
Other government websites	38.79% 45
Public health websites	56.90% 66
Other (please specify)	4.31% 5
Total Respondents: 116	

#	OTHER (PLEASE SPECIFY)	DATE
1	I work at Travelodge so had updated info regularly	10/6/2020 12:32 PM
2	I read relevant research from experts	9/16/2020 4:04 PM
3	Talking to people	9/16/2020 9:26 AM
4	friends & family	9/11/2020 1:54 PM
5	World health organization	9/10/2020 8:01 AM

Q6 From mid-March to the end of June, did you watch any Sidney Council meetings, either by live stream or video recording on the Town's website?

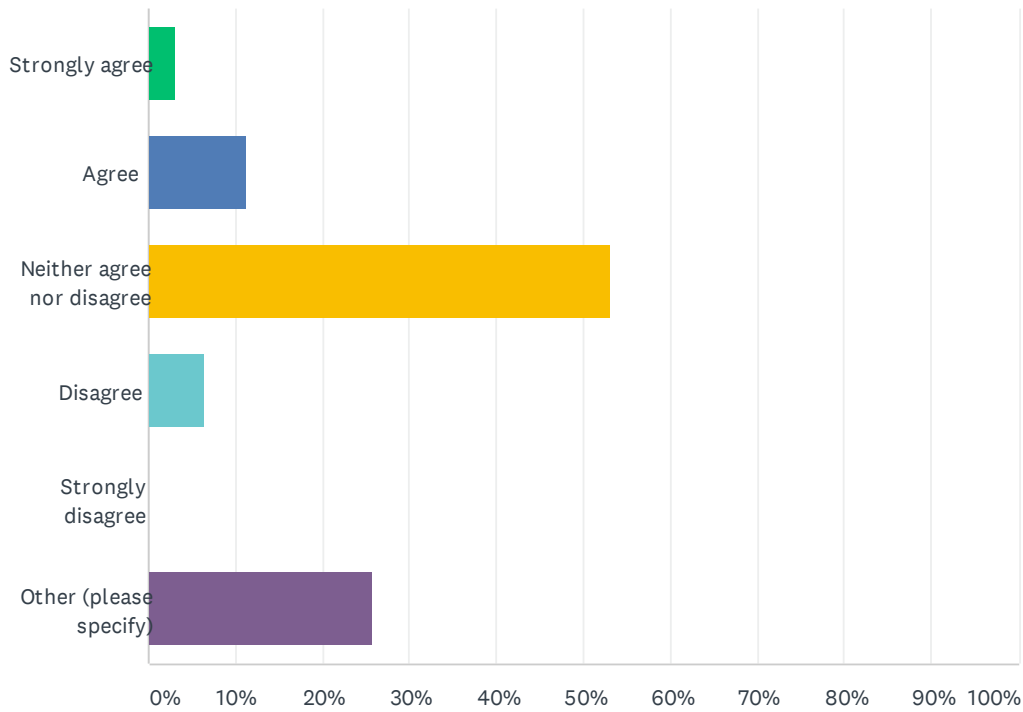
Answered: 116 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes - watched at least one live stream or video recording of a Sidney Council meeting	12.93%	15
No - did not watch any Sidney Council meetings	87.07%	101
TOTAL		116

Q7 If you answered yes, did you feel that Sidney Council meetings were helpful for receiving updates on the Town's COVID-19 response?

Answered: 62 Skipped: 55

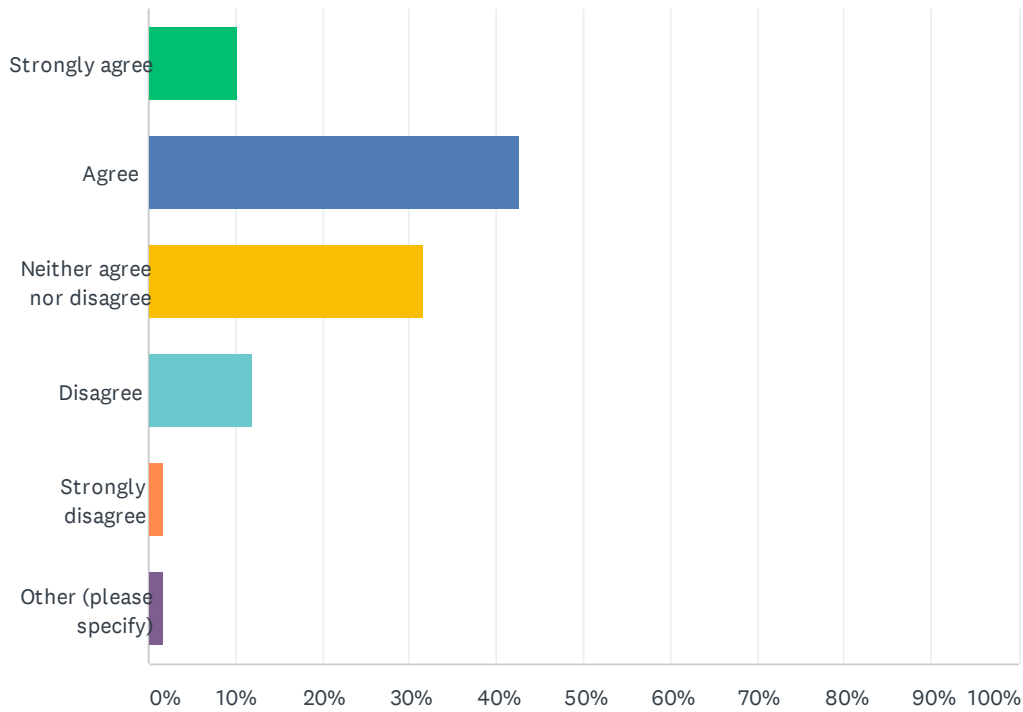


ANSWER CHOICES	RESPONSES	
Strongly agree	3.23%	2
Agree	11.29%	7
Neither agree nor disagree	53.23%	33
Disagree	6.45%	4
Strongly disagree	0.00%	0
Other (please specify)	25.81%	16
TOTAL		62

#	OTHER (PLEASE SPECIFY)	DATE
1	Council wandering in the mist	9/22/2020 2:00 PM
2	Didnot	9/17/2020 7:45 AM
3	I didn't attend meeetings	9/16/2020 4:56 PM
4	N/A	9/16/2020 9:01 AM
5	Did not watch	9/14/2020 5:57 PM
6	Not helpful for updates because too time consuming. BUT I think it was very important to demonstrate Council's and Town's openness.	9/12/2020 2:42 PM
7	sorry, was at work so couldn't watch	9/10/2020 4:12 PM
8	Too time consuming to watch	9/10/2020 12:25 PM
9	Na	9/10/2020 8:01 AM
10	N/a	9/9/2020 10:30 PM
11	N/A	9/9/2020 8:26 PM
12	Didn't watch	9/9/2020 7:19 PM
13	Didn't watch	9/9/2020 6:03 PM
14	Didn't watch them	9/9/2020 3:48 PM
15	Didn't watch	9/9/2020 2:44 PM
16	No	9/9/2020 2:20 PM

Q8 Do you feel that the Town kept you informed throughout the the pandemic?

Answered: 117 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	10.26%	12
Agree	42.74%	50
Neither agree nor disagree	31.62%	37
Disagree	11.97%	14
Strongly disagree	1.71%	2
Other (please specify)	1.71%	2
TOTAL		117

#	OTHER (PLEASE SPECIFY)	DATE
1	OI	9/15/2020 6:12 PM
2	It might have been helpful just to give an alert that the info on the website had been updated. Facebook should be avoided as the primary source of information.	9/15/2020 5:14 PM

Q9 What information from the Town did you find useful?

Answered: 78 Skipped: 39

#	RESPONSES	DATE
1	Signage	10/7/2020 10:44 AM
2	Just reminding us to vigilante	10/6/2020 11:53 AM
3	Wear mask, keep your distance	10/6/2020 9:30 AM
4	nothing	10/5/2020 2:29 PM
5	None	10/5/2020 11:58 AM
6	Access procedures to facilities and events.	9/28/2020 5:05 PM
7	Actions taken by the Town and local organizations.	9/26/2020 12:37 PM
8	Nothing specific	9/23/2020 5:41 PM
9	none	9/23/2020 1:13 PM
10	nothing from Council	9/22/2020 2:00 PM
11	I did not get any info from the Town of Sidney about the pandemic.	9/19/2020 1:05 AM
12	the signs on the streets	9/18/2020 6:13 PM
13	Closures, procedures, general information	9/18/2020 4:34 PM
14	Some signage on seawall walk way - but it could have been much clearer if there was a STOP sign that was clearly visible. People don't read the small print!	9/18/2020 3:39 PM
15	mostly I listened to radio daily news which entailed the whole province	9/18/2020 11:14 AM
16	Signage	9/18/2020 9:40 AM
17	It supplemented other info	9/17/2020 7:45 AM
18	Not much	9/17/2020 7:27 AM
19	signs	9/16/2020 4:56 PM
20	not used, it would be 2nd or 3rd hand news	9/16/2020 4:04 PM
21	Dirctional signs on walk by Washington State Ferry.	9/16/2020 9:01 AM
22	signage and public postings	9/15/2020 6:00 PM
23	Good to learn that expanded spaces for outdoor tables would be created although still some bottlenecks.	9/15/2020 5:14 PM
24	The occasional PNR article	9/15/2020 5:04 PM
25	nothing specific.	9/15/2020 4:26 PM
26	The people and places having got COVID cases recorded.	9/15/2020 3:51 PM
27	Signage	9/15/2020 3:48 PM
28	?	9/15/2020 3:35 PM
29	The weekly updates included local and provincial updates which I found useful	9/15/2020 3:20 PM
30	?	9/15/2020 3:06 PM
31	Closing town hall	9/14/2020 5:57 PM
32	I found how Council focused on taking care of local businesses as a priority VERY illuminating.	9/14/2020 10:52 AM
33	EOC reports, Town Talk. It was good to know about things like MWC helping truckers, hosting concerts, SBIA information about businesses, Iroquois Park showers for homeless, increased information about public toilets, etc	9/12/2020 2:42 PM
34	Business activity and council support for business	9/12/2020 9:50 AM

Town of Sidney COVID-19 Response Survey

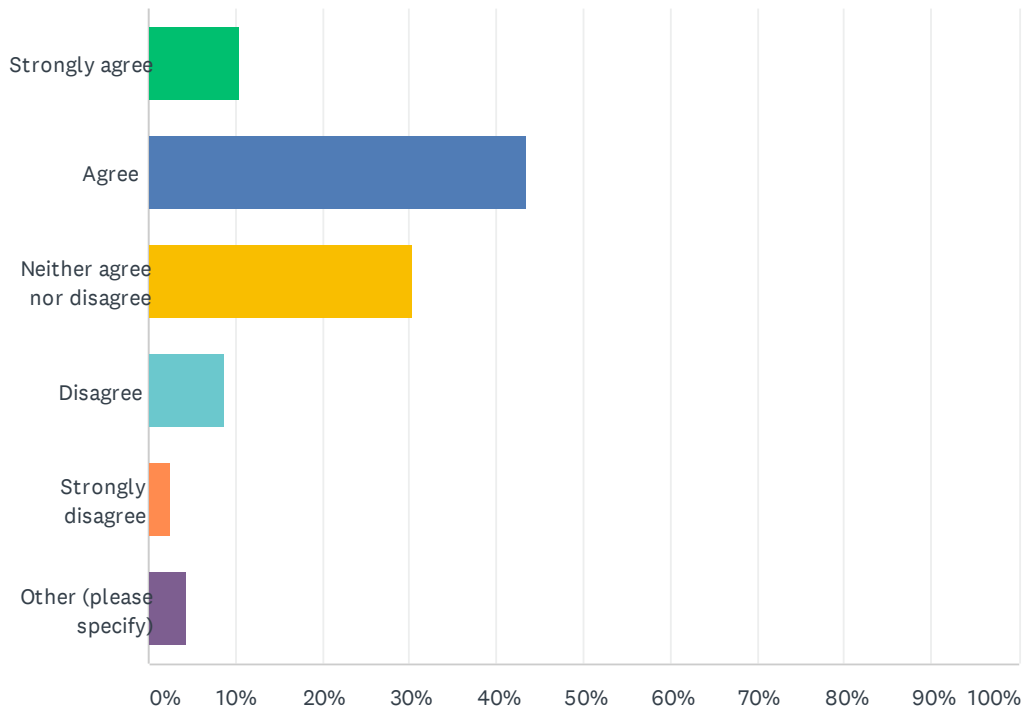
SurveyMonkey

35	updates on pandemic	9/11/2020 1:54 PM
36	re parks + rec	9/11/2020 12:52 PM
37	Local business openings/restrictions/regulations	9/11/2020 9:36 AM
38	Found out what was generally happening around town.	9/10/2020 7:01 PM
39	All that was posted on Town of Sidney's website and Twitter account, also Sidney Fire Dept. Twitter account	9/10/2020 4:12 PM
40	which businesses were open	9/10/2020 3:25 PM
41	nothing specific	9/10/2020 2:55 PM
42	Nil	9/10/2020 12:25 PM
43	Signage and announcements/notices	9/10/2020 9:17 AM
44	Anything to keep our community and businesses safe and open	9/10/2020 8:01 AM
45	Info on emergency stages & what changes were throughout town services.	9/10/2020 7:44 AM
46	Everything	9/10/2020 7:42 AM
47	Summary updates on important health news	9/10/2020 7:11 AM
48	Just the usual precautions to take.	9/9/2020 11:31 PM
49	Providing businesses with the little feet markers	9/9/2020 11:21 PM
50	Restrictions (playground closures/ path modifications). How to contact city staff with City Hall closed.	9/9/2020 10:30 PM
51	Facebook and signage	9/9/2020 8:36 PM
52	Signage	9/9/2020 8:26 PM
53	links and town initiatives	9/9/2020 8:26 PM
54	Very little directly from the town.	9/9/2020 8:03 PM
55	website	9/9/2020 7:52 PM
56	Posted signage was all I noticed	9/9/2020 7:31 PM
57	Everyone and everything	9/9/2020 7:24 PM
58	Signage, bulletins	9/9/2020 7:19 PM
59	EOC information was timely and helpful. Public notices and updates useful	9/9/2020 6:43 PM
60	Seniors resources	9/9/2020 6:39 PM
61	Newspaper bulletins	9/9/2020 6:39 PM
62	What was open/closed. What the town was doing to prevent infection within our community.	9/9/2020 6:36 PM
63	I reviewed the website and got updates so felt was adequate for situation for Sidney.	9/9/2020 6:27 PM
64	Food services	9/9/2020 6:16 PM
65	Rules to follow	9/9/2020 6:03 PM
66	Local newspapers	9/9/2020 5:44 PM
67	Re-opening info for businesses	9/9/2020 4:49 PM
68	Signage. Updates on services.	9/9/2020 3:50 PM
69	All of it, especially current updates	9/9/2020 3:48 PM
70	All the information the town gives out I find useful.	9/9/2020 3:14 PM
71	Signage	9/9/2020 2:48 PM

72	Some ideas town was using for social distancing	9/9/2020 2:44 PM
73	Businesses open/closed. What protocols and hours were in place	9/9/2020 2:33 PM
74	Closures	9/9/2020 2:20 PM
75	Lots	9/9/2020 2:19 PM
76	local businesses that were open, take out & delivery	9/9/2020 1:53 PM
77	again ... Sidney Twitter account	9/9/2020 1:51 PM
78	I appreciated directional signage about how to use the waterfront trail.	9/9/2020 1:47 PM

Q10 Do you feel that the information from the Town was relayed effectively?

Answered: 115 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly agree	10.43%	12
Agree	43.48%	50
Neither agree nor disagree	30.43%	35
Disagree	8.70%	10
Strongly disagree	2.61%	3
Other (please specify)	4.35%	5
TOTAL		115

#	OTHER (PLEASE SPECIFY)	DATE
1	Council needs in-depth emergency training	9/22/2020 2:00 PM
2	Although I appreciated the signage on the waterfront pathway it was somewhat confusing for directional traffic between the American ferry and down past Tulista Park	9/18/2020 9:40 AM
3	I guess not because I wasn't aware of anything specifically from the town	9/15/2020 3:35 PM
4	more print newsletters/pamphlets mailed needed	9/9/2020 7:52 PM
5	Could have been shared online better.	9/9/2020 6:39 PM

Q11 Do you have any suggestions or ideas for how the Town can improve communication?

Answered: 70 Skipped: 47

#	RESPONSES	DATE
1	The town could have been pro-active and mandate mask wearing in all stores & public areas	10/7/2020 10:44 AM
2	not now	10/6/2020 9:30 AM
3	nope	10/5/2020 2:29 PM
4	Stay in your lane. COVID wasn't Sidney's problem to deal with. Focus on clean streets and parks. Try keeping the increasing number of no-hopers from hanging around on our streets, lowering the tone. Beacon is going to be as bad as Pandora Ave downtown in 20 years if no one does anything.	10/5/2020 11:58 AM
5	Voluntary email or messaging directly to the public.	9/28/2020 5:05 PM
6	Zoom presentations other than Council meetings.	9/26/2020 12:37 PM
7	Ask for input from the general public as well as the business community. Design a response plan for public conduct in public places that is the same protocol for everyone to adhere to	9/23/2020 5:41 PM
8	give staff more authority and Council support	9/22/2020 2:00 PM
9	Place as much information and updates on city website so information can be accessed at all times	9/20/2020 6:02 PM
10	Maybe the town could hold a virtual Town Hall to address serious issues as this.	9/19/2020 1:05 AM
11	I believe the Town needs to communicate strongly the need for mask wearing in public venues and ensure businesses require employees and customers to wear masks while inside when distancing cannot be ensured.	9/18/2020 3:39 PM
12	information by mail	9/18/2020 12:53 PM
13	I believe our town has been open and efficient (i.e. signs on the sidewalks of downtown)with it's responses.	9/18/2020 11:14 AM
14	How about clear do not enter signs in addition to explanation signs regarding traffic flow on the waterfront walkway. These signs are universal and don't require literacy skills or language ability. At the entrance to the walkway by the American ferry, add a do not enter sign With an arrow pointing the direction you can go. The same at each of the intersections along the walkway south of Tulista park	9/18/2020 9:40 AM
15	No suggestions	9/17/2020 7:45 AM
16	Agree with each other	9/17/2020 7:27 AM
17	Make sure signage is still in place.	9/16/2020 11:38 PM
18	update/replace some notices on stores, etc. some have been removed or are damaged	9/16/2020 4:56 PM
19	no	9/16/2020 4:04 PM
20	The Town must respond to the virus, but for information about SARS-cov19, I would not go to the Town. I went to BCCDC.	9/16/2020 9:01 AM
21	Better inform us of town sources of info	9/15/2020 5:04 PM
22	Pick one main vehicle for communication. No one has time to go searching for updated info.	9/15/2020 4:26 PM
23	No	9/15/2020 3:51 PM
24	?	9/15/2020 3:35 PM
25	I feel strongly that the town should urge all residents to wear and mask and practice social distancing when outside their home or car. I believe all retail outlets should do the same. It would not only protect the public but it would be good for business. I will not go into Sidney during business hours because it is too busy and people are not being cautious at all. How many people are like me.	9/15/2020 3:20 PM
26	No	9/15/2020 3:06 PM
27	Use Peninsula News more	9/14/2020 5:57 PM

28	Less self-promotion of the Fire Department and more consistent information supplied to businesses on processes to keep citizens and employees safe.	9/14/2020 10:52 AM
29	Possibly email updates to residents who subscribe. Council meeting agendas are a challenge to wade through, meetings are long, minutes are delayed. The Covid 19 website page was good.	9/12/2020 2:42 PM
30	no	9/11/2020 1:54 PM
31	no	9/11/2020 12:52 PM
32	Keep on informing people about what's going on as much as possible	9/10/2020 7:01 PM
33	Sorry, can't think of anything	9/10/2020 4:12 PM
34	have very specific website for covid 19 updates	9/10/2020 3:25 PM
35	more information in the local newspaper and the Times Colonist	9/10/2020 2:55 PM
36	Peninsula News Report	9/10/2020 2:27 PM
37	Town information needs to be relevant to businesses and residents and propagated regularly through the PNR. Self congratulatory "we (staff) are doing a great job" announcements are meaningless. Also asking businesses and residents to fight their way through the Town's website is useless!	9/10/2020 12:25 PM
38	Start listening more to what's needed from the community and talk to your longest owned businesses	9/10/2020 8:01 AM
39	No	9/10/2020 7:44 AM
40	No	9/10/2020 7:42 AM
41	You're doing a great job!	9/10/2020 7:11 AM
42	no	9/9/2020 11:31 PM
43	Ask all businesses for their input not just the ones that belong to the sba.	9/9/2020 11:21 PM
44	No, I thought the communication was good for the circumstances	9/9/2020 10:30 PM
45	No	9/9/2020 8:26 PM
46	More presence in local print and television	9/9/2020 8:03 PM
47	more mailed emergency directives	9/9/2020 7:52 PM
48	If it's important household delivery would be nice. It's not like your local media coverage Trump's the health Dept.	9/9/2020 7:31 PM
49	No	9/9/2020 7:24 PM
50	No the town did a good job	9/9/2020 7:19 PM
51	No	9/9/2020 6:43 PM
52	Emulate other agencies online content creation, island health, Saanich, etc.	9/9/2020 6:39 PM
53	Not everyone is computer literate and in some cases they don't own a computer. And if there is a power outage...then where do people get their info? One suggestion is posters on local mail boxes and at grocery stores.	9/9/2020 6:39 PM
54	Not at this time. It was a difficult time and an unknowing time. Everyone did well.	9/9/2020 6:36 PM
55	Make seniorS in residences a priority for info.	9/9/2020 6:16 PM
56	No	9/9/2020 6:03 PM
57	No	9/9/2020 5:44 PM
58	No	9/9/2020 4:49 PM
59	Make masks/face coverings mandatory.	9/9/2020 3:51 PM

60	Perhaps signage guidance for businesses.	9/9/2020 3:50 PM
61	I think Sidney did well as it is.	9/9/2020 3:48 PM
62	No, you are doing a good job	9/9/2020 3:14 PM
63	Newsletter updates	9/9/2020 2:48 PM
64	Tell us where Covid positive cases were. In what towns and how many positive. They did that in lots of provinces. Keeping us in the dark was unfair. And the town new where positive cases on the island were just chose not to release that information	9/9/2020 2:44 PM
65	Where the covid numbers were situated. Which towns, how many etc	9/9/2020 2:33 PM
66	No	9/9/2020 2:20 PM
67	No	9/9/2020 2:19 PM
68	Start by taking a stand and not "wait to see what the provincial guidelines will be" waffling sort of answer. Look at Stu Young and Langford!?	9/9/2020 2:00 PM
69	Too many pages to scroll through	9/9/2020 1:53 PM
70	inform all and every business ... with the same message, so they can inform anyone that uses that business.	9/9/2020 1:51 PM

Q12 Based on your experience with the Town's response to COVID-19, please list up to three things you think the Town did well.

Answered: 80 Skipped: 37

ANSWER CHOICES	RESPONSES	
1.	100.00%	80
2.	78.75%	63
3.	52.50%	42

#	1.	DATE
1	Signage	10/7/2020 10:44 AM
2	Stores stayed open most of the time follow guidelines	10/6/2020 9:30 AM
3	x	10/5/2020 2:29 PM
4	Tables outside for restaurants	10/5/2020 11:58 AM
5	Signage	9/28/2020 5:05 PM
6	Help the homeless.	9/26/2020 12:37 PM
7	Addressed covid impact quickly	9/23/2020 5:41 PM
8	signage	9/23/2020 1:13 PM
9	None	9/22/2020 2:00 PM
10	Distancing signs	9/20/2020 8:44 PM
11	closing down non essential stores	9/19/2020 6:41 AM
12	Signage for physical distancing on Beacon Avenue	9/19/2020 1:05 AM
13	Lots of signage	9/18/2020 8:01 PM
14	Path directional signs	9/18/2020 4:34 PM
15	Kept the area relatively clean and tidy.	9/18/2020 3:39 PM
16	well marked oneway walking paths	9/18/2020 12:53 PM
17	signs on the sidewalks	9/18/2020 11:14 AM
18	Flash board	9/17/2020 7:45 AM
19	Street eating	9/17/2020 7:27 AM
20	Proactive with signage	9/16/2020 11:38 PM
21	posted info including essential services	9/16/2020 4:56 PM
22	do not know	9/16/2020 4:04 PM
23	Directional signs	9/16/2020 9:01 AM
24	I did see a few signs on Beacon Avenue	9/15/2020 6:12 PM
25	Signage for Lochside walkway	9/15/2020 6:00 PM
26	Town kept up gardens well during difficult times.	9/15/2020 5:14 PM
27	None	9/15/2020 5:04 PM
28	Minor attempt to allow businesses outside seating. Not attractive but do appreciate the effort	9/15/2020 4:26 PM
29	Shut down stores	9/15/2020 3:51 PM
30	Signage	9/15/2020 3:48 PM
31	?	9/15/2020 3:35 PM
32	Communication	9/15/2020 3:20 PM
33	Closed Town hall	9/14/2020 5:57 PM
34	Signage around town always increasing	9/14/2020 10:46 AM
35	Communicated that you were interested in making a positive response to the pandemic	9/12/2020 2:42 PM
36	Keeping public washrooms open and somewhat clean	9/12/2020 9:50 AM
37	tried zoom	9/11/2020 12:52 PM

38	Website communication	9/11/2020 9:36 AM
39	Signs	9/10/2020 7:01 PM
40	Regular updates on website and Twitter	9/10/2020 4:12 PM
41	sidewalk spacing reminders	9/10/2020 3:25 PM
42	kept everyone informed	9/10/2020 2:55 PM
43	Did not make it worse!	9/10/2020 12:25 PM
44	information	9/10/2020 12:11 PM
45	Signage	9/10/2020 9:17 AM
46	Signage	9/10/2020 8:01 AM
47	Converting street parking into restaurant / sidewalk expansion.	9/10/2020 7:44 AM
48	Signage	9/10/2020 7:42 AM
49	Updates in newsroom	9/10/2020 7:11 AM
50	closing businesses until things were safer	9/9/2020 11:31 PM
51	Information	9/9/2020 11:21 PM
52	Signage about keeping distance.	9/9/2020 10:30 PM
53	Staying positive	9/9/2020 8:36 PM
54	Marking the Heart walk one way	9/9/2020 8:26 PM
55	Signage	9/9/2020 8:26 PM
56	Cancelled in person council meetings in order to protect themselves	9/9/2020 8:03 PM
57	closed stores quickly	9/9/2020 7:52 PM
58	Allowing patio expansion to roadway.	9/9/2020 7:31 PM
59	Distance	9/9/2020 7:24 PM
60	Signage	9/9/2020 7:19 PM
61	Social distancing signage	9/9/2020 7:00 PM
62	Website updates	9/9/2020 6:43 PM
63	Links to resources	9/9/2020 6:39 PM
64	Closed restaurant's	9/9/2020 6:36 PM
65	Signage on sidewalks and sidewalks	9/9/2020 6:27 PM
66	Patios for restaurants	9/9/2020 6:16 PM
67	Signage	9/9/2020 5:54 PM
68	Expanding sidewalks on Beacon	9/9/2020 5:44 PM
69	Physical Distancing Measures	9/9/2020 4:49 PM
70	Signage.	9/9/2020 3:50 PM
71	Signs	9/9/2020 3:48 PM
72	Did a good job of keeping us informed	9/9/2020 3:14 PM
73	Signage	9/9/2020 2:48 PM
74	What was open	9/9/2020 2:44 PM
75	Business info	9/9/2020 2:33 PM

76	I	9/9/2020 2:20 PM
77	Website	9/9/2020 2:19 PM
78	truck stop	9/9/2020 1:53 PM
79	signage for the ocean walk ways	9/9/2020 1:51 PM
80	Get signage up quickly that respected the importance of staying active outside	9/9/2020 1:47 PM

#	2.	DATE
1	Notices on Facebook	10/7/2020 10:44 AM
2	Most people were wearing masks	10/6/2020 9:30 AM
3	x	10/5/2020 2:29 PM
4	Modification of sidewalk spaces	9/28/2020 5:05 PM
5	Support local businesses by extending patio space, sidewalks.	9/26/2020 12:37 PM
6	Recognized the issues small business would be facing and found helpful solutions for the summer	9/23/2020 5:41 PM
7	None	9/22/2020 2:00 PM
8	outside patio access for social distance meetings	9/19/2020 6:41 AM
9	Signage at the Town of Sidney office	9/19/2020 1:05 AM
10	Got the message out	9/18/2020 8:01 PM
11	Social Distancing reminder signs	9/18/2020 4:34 PM
12	truck stop for essential workers	9/18/2020 12:53 PM
13	opening up street/sidewalk area for restaurants	9/18/2020 11:14 AM
14	Had information re: which businesses were open online	9/16/2020 11:38 PM
15	indicated safe distancing on waterfront walks	9/16/2020 4:56 PM
16	Toilets by safety building	9/16/2020 9:01 AM
17	Postings in Library park	9/15/2020 6:00 PM
18	Great traffic directors in construction spots.	9/15/2020 5:14 PM
19	Signs for social distancing on sidewalks	9/15/2020 4:26 PM
20	Reported on incidents of COVID	9/15/2020 3:51 PM
21	?	9/15/2020 3:35 PM
22	Signage (although many ignore it)	9/15/2020 3:20 PM
23	Put up signs	9/14/2020 5:57 PM
24	Adding extra temporary sidewalk in areas of congestion	9/14/2020 10:46 AM
25	Let residents know what was happening and what the Town was doing to help	9/12/2020 2:42 PM
26	Expanding spaces for businesses to operate	9/12/2020 9:50 AM
27	regular videos continued	9/11/2020 12:52 PM
28	Temporary truck stop/washroom/food station	9/11/2020 9:36 AM
29	Allowing some stores/shops to go into street	9/10/2020 7:01 PM
30	Signage around town	9/10/2020 4:12 PM
31	notices on website and PNR newspaper	9/10/2020 3:25 PM
32	one way traffic on part of waterfront path	9/10/2020 12:11 PM
33	Accommodate businesses - outdoor patio	9/10/2020 9:17 AM
34	Getting information out	9/10/2020 8:01 AM
35	Support businesses & orgs with the reopening	9/10/2020 7:44 AM
36	Bulletins	9/10/2020 7:42 AM
37	Clear markings of public spaces that are closed	9/10/2020 7:11 AM

38	suggesting wearing masks	9/9/2020 11:31 PM
39	Organizing the ever changing information	9/9/2020 11:21 PM
40	Allowing restaurant seating on sidewalks	9/9/2020 10:30 PM
41	Working within public health guidelines	9/9/2020 8:36 PM
42	Signs around town	9/9/2020 8:26 PM
43	Fire Dept. advising businesses	9/9/2020 8:26 PM
44	Finally giving up on the MMJ fight, all that CoVid time someone grew a brain	9/9/2020 7:31 PM
45	Wearing of masks	9/9/2020 7:24 PM
46	Using social media	9/9/2020 7:19 PM
47	Reinforcing government information	9/9/2020 6:43 PM
48	Timeliness	9/9/2020 6:39 PM
49	Lots of signage	9/9/2020 6:36 PM
50	Covid regulations updated as changed in business locsllly	9/9/2020 6:27 PM
51	On line consultation	9/9/2020 6:16 PM
52	Extending sidewalks	9/9/2020 5:54 PM
53	Marking sidewalks six feet apart for distancing	9/9/2020 5:44 PM
54	Opening of businesses	9/9/2020 4:49 PM
55	Having facilities available.	9/9/2020 3:50 PM
56	Website update	9/9/2020 3:48 PM
57	Showed your concern for our well being	9/9/2020 3:14 PM
58	Signage	9/9/2020 2:44 PM
59	Distancing signage	9/9/2020 2:33 PM
60	Don't	9/9/2020 2:20 PM
61	Twitter	9/9/2020 2:19 PM
62	showers for homeless	9/9/2020 1:53 PM
63	Sharing regular updates through Facetime	9/9/2020 1:47 PM

#	3.	DATE
1	Most people were keeping their distance, not all!!	10/6/2020 9:30 AM
2	x	10/5/2020 2:29 PM
3	Closing some public facilities	9/28/2020 5:05 PM
4	Keep the public informed about financial supports, actions.	9/26/2020 12:37 PM
5	Took public safety seriously	9/23/2020 5:41 PM
6	None	9/22/2020 2:00 PM
7	schools closed	9/19/2020 6:41 AM
8	More police presence	9/19/2020 1:05 AM
9	Keeping citizens informed	9/18/2020 4:34 PM
10	opened washroom facilities for the homeless	9/18/2020 12:53 PM
11	being transparent about what is happening, also doing their best at staying abreast of other issues	9/18/2020 11:14 AM
12	expand walking and sitting area at foot of Beacon	9/16/2020 4:56 PM
13	Addressed other concerns the residents might have had	9/15/2020 3:51 PM
14	?	9/15/2020 3:35 PM
15	Creating more sidewalk space on Beacon by expansion onto the roadway	9/15/2020 3:20 PM
16	N/A	9/14/2020 5:57 PM
17	Providing the public with updates at meetings	9/14/2020 10:46 AM
18	Reached out to residents and businesses	9/12/2020 2:42 PM
19	Keeping us informed	9/12/2020 9:50 AM
20	General Town landscaping/sidewalk maintenance, etc.	9/11/2020 9:36 AM
21	Making such servers, etc wore masks	9/10/2020 7:01 PM
22	Partnering with Sidney Fire Dept.	9/10/2020 4:12 PM
23	managed council meetings on line well	9/10/2020 3:25 PM
24	Listened and acted on the science	9/10/2020 9:17 AM
25	Fast thinking	9/10/2020 8:01 AM
26	Signage & reminders about distancing & other safety req. specifically those on boardwalk & pinch points and the recent sandwich boards in Town encouraging mask wearing.	9/10/2020 7:44 AM
27	Bye Law Control	9/10/2020 7:42 AM
28	Good pamphlet in property taxes explaining this year's procedure	9/10/2020 7:11 AM
29	suggesting distancing	9/9/2020 11:31 PM
30	Keeping council meeting available to residents online	9/9/2020 10:30 PM
31	Looking after our community	9/9/2020 8:26 PM
32	Everything was well marked	9/9/2020 7:24 PM
33	Regular bulletin updates	9/9/2020 7:19 PM
34	EOC	9/9/2020 6:43 PM
35	Public engagement	9/9/2020 6:39 PM
36	Opened up more spaces on the drive for pedestrians	9/9/2020 6:36 PM

37	Social media	9/9/2020 3:48 PM
38	Provided a well organized response that was reassuring	9/9/2020 3:14 PM
39	Know	9/9/2020 2:20 PM
40	Signs	9/9/2020 2:19 PM
41	bylaw ambassadors	9/9/2020 1:53 PM
42	Turning some parking spaces into expanded sidewalks to reduce congestion.	9/9/2020 1:47 PM

Q13 Based on your experience with the Town's response to COVID-19, please list up to three things you think the Town can improve upon.

Answered: 76 Skipped: 41

ANSWER CHOICES	RESPONSES	
1.	100.00%	76
2.	60.53%	46
3.	38.16%	29

#	1.	DATE
1	Better news updates via PR & social media	10/7/2020 10:44 AM
2	Keep non-family apart a bit to help with the distancing	10/6/2020 9:30 AM
3	x	10/5/2020 2:29 PM
4	Taping up playground equipment was stupid.	10/5/2020 11:58 AM
5	Keep educating public on WHO regulations	10/5/2020 11:31 AM
6	Utilizing modified sidewalk space for safety rather than commercial.	9/28/2020 5:05 PM
7	More information on how local residents can help.	9/26/2020 12:37 PM
8	Make ne cohesive protocol for everyone	9/23/2020 5:41 PM
9	more support to staff	9/22/2020 2:00 PM
10	Cancel the one-way system on Lochside-makes no sense	9/20/2020 8:44 PM
11	strongly suggesting all employees wear masks for now	9/19/2020 6:41 AM
12	A virtual town hall every month	9/19/2020 1:05 AM
13	Don't step on your own message	9/18/2020 8:01 PM
14	signage	9/18/2020 6:13 PM
15	Need a foot path between Tulista Park and the upper Lochside foot path - stuck either on the road, the grass or going the "wrong" direction	9/18/2020 4:34 PM
16	Need to use universal STOP sign to get attention!	9/18/2020 3:39 PM
17	close BEACON AVE FROM 5TH TO THE WATERFRONT to provide more walking room so people feel safe going into town to shop	9/18/2020 12:53 PM
18	continue as above	9/18/2020 11:14 AM
19	Signage	9/18/2020 9:40 AM
20	More info in Peninsula Review	9/17/2020 7:45 AM
21	Always room for improvement	9/17/2020 7:27 AM
22	Maintain signage. Signs are regularly torn down and not replaced, like on Weiler overpass.	9/16/2020 11:38 PM
23	Provide some entertainment at the waterfront	9/16/2020 4:56 PM
24	leave it to experts	9/16/2020 4:04 PM
25	More toilets	9/16/2020 9:01 AM
26	Email message residents	9/15/2020 6:12 PM
27	Work with local businesses to have common approaches	9/15/2020 6:00 PM
28	Let us know about sources of info	9/15/2020 5:04 PM
29	More leadership on this issue	9/15/2020 4:26 PM
30	Dont know	9/15/2020 3:51 PM
31	More staff in community to remind citizens and visitors how to comply with guidelines	9/15/2020 3:48 PM
32	Use moral suasion to promote mask wearing - ie wearing a mask is better than being on a ventilator; wearing a mask is better than being in ICU; etc.	9/15/2020 3:20 PM
33	Take down the signs on the pathways.	9/15/2020 3:06 PM
34	Better communication	9/14/2020 5:57 PM
35	Implement a temporary bylaw to remove sandwich signs from downtown core sidewalks to improve walking traffic flow and increase space	9/14/2020 10:52 AM

36	More public washrooms throughout all areas of the township	9/12/2020 9:50 AM
37	Should have shared update information quickly. As well as, Should be cleaning and disinfecting playgrounds and other public areas (like they did for the homeless/non tax payers)	9/11/2020 5:37 PM
38	?	9/11/2020 12:52 PM
39	Encourage mask-wearing	9/11/2020 9:36 AM
40	More of above!	9/10/2020 7:01 PM
41	More signs around town	9/10/2020 4:12 PM
42	I was unaware of the Towns response	9/10/2020 4:08 PM
43	more information on print media and radio stations	9/10/2020 2:55 PM
44	Communications to residents & busnisses	9/10/2020 12:25 PM
45	one way traffic on the rest of waterfront walkway	9/10/2020 12:11 PM
46	Coordinate with flu vaccination for citizens	9/10/2020 9:17 AM
47	Tourism following same protocol	9/10/2020 8:01 AM
48	Use the mobile sign capacity to encourage / support social good beyond the pandemic.	9/10/2020 7:44 AM
49	Better communication with Sidney businesses for consistency of Covid measures	9/10/2020 7:11 AM
50	Not fond of the lack of parking spaces due to widening sidewalks	9/9/2020 11:31 PM
51	Improve emptying garbage cans around town lots of time's they are overflowing	9/9/2020 11:21 PM
52	Mandatory masks sooner as there seemed to be public support for this.	9/9/2020 10:30 PM
53	more outside benches, especially need some shade	9/9/2020 8:26 PM
54	Communicate at and through local businesses	9/9/2020 8:03 PM
55	order mask use indoors/all businesses	9/9/2020 7:52 PM
56	Washable Sidney masks for residents	9/9/2020 7:31 PM
57	City hall needs more instructions for the elderly	9/9/2020 7:24 PM
58	Reach out to businesses earlier and guide them	9/9/2020 6:43 PM
59	Communication reach and professionalism, ad design etc	9/9/2020 6:39 PM
60	A place other than computers to look for news.	9/9/2020 6:39 PM
61	More time on property taxes without penalty	9/9/2020 6:36 PM
62	Standardize grocery stores so all the same.	9/9/2020 6:27 PM
63	Encourage visitors to wear masks	9/9/2020 6:16 PM
64	Perhaps enforcing restaurants to close when covid cases are found with employees	9/9/2020 4:49 PM
65	More signage at entrance to Beacon.	9/9/2020 3:51 PM
66	Stronger rules for businesses with enforcement.	9/9/2020 3:50 PM
67	Keeping garbage cans emptied and discarded PPE picked up.	9/9/2020 3:48 PM
68	Can't thing of anything that you could improve on as you did a good job	9/9/2020 3:14 PM
69	updated newsletters	9/9/2020 2:48 PM
70	LET US KNOW WHERE POSITIVE CASES WERE	9/9/2020 2:44 PM
71	Releasing numbers	9/9/2020 2:33 PM
72	1	9/9/2020 2:20 PM
73	Improve municipal morale and have live music on the streets. Give people a reason to go out	9/9/2020 2:00 PM

	and support local business and keep some life and vitality in the town.	
74	website	9/9/2020 1:53 PM
75	ensure every business mandates masks at all times.	9/9/2020 1:51 PM
76	It would be great to know if and when we have cases here.	9/9/2020 1:47 PM

#	2.	DATE
1	Advocate for community wide mask wearing in shops & public places.	10/7/2020 10:44 AM
2	Seating outside at restaurants - need improving	10/6/2020 9:30 AM
3	x	10/5/2020 2:29 PM
4	Social distancing signboards on Beacon was stupid	10/5/2020 11:58 AM
5	Enforcement of bylaws.	9/28/2020 5:05 PM
6	more support with supplies for staff	9/22/2020 2:00 PM
7	strongly suggesting out of respect to those essential workers masks are worn to keep our great numbers down again just for now	9/19/2020 6:41 AM
8	More regulation for playgrounds and the Skate Park	9/19/2020 1:05 AM
9	Listen when a citizen points out you goofed and then treat him like an imbecile	9/18/2020 8:01 PM
10	Need to be clear with shop owners re need for masks	9/18/2020 3:39 PM
11	more areas to walk on oneway paths or sidewalks	9/18/2020 12:53 PM
12	take another look at pulling back on new construction	9/18/2020 11:14 AM
13	encourage strolling singers/musicians/buskers	9/16/2020 4:56 PM
14	More toilets	9/16/2020 9:01 AM
15	Printed newsletter for those without email	9/15/2020 6:12 PM
16	Signage in Resthaven park	9/15/2020 6:00 PM
17	Be daring in promoting ideas to support downtown - BIA is more active than Town	9/15/2020 4:26 PM
18	make masks and social distancing mandatory	9/15/2020 3:20 PM
19	Remove one way paths only	9/15/2020 3:06 PM
20	Move Council meetings to bigger venue for public	9/14/2020 5:57 PM
21	Probably not possible but it would be good to know how many cases of COVID were actually in Sidney	9/12/2020 9:50 AM
22	Should have set a mask policy in the crowded small stores in town	9/11/2020 5:37 PM
23	Possibly contact with store managers of Sidney grocery stores to put up signs for customers entering	9/10/2020 4:12 PM
24	Sidney specific guidelines	9/10/2020 12:25 PM
25	one way foot traffic signage through sections of sidewalks covered for construction eg N side of Beacon between 5th and 4th between	9/10/2020 12:11 PM
26	Campaign to support small businesses	9/10/2020 9:17 AM
27	Tourism following same protocol	9/10/2020 8:01 AM
28	Keep some street /sidewalk expansion	9/10/2020 7:44 AM
29	Clear lanes on Beacon for walking! People are all over the place and not practicing social distancing!	9/10/2020 7:11 AM
30	Improve sidewalk sweeping. Lots of time they are littered with debris	9/9/2020 11:21 PM
31	more bike racks	9/9/2020 8:26 PM
32	communicate protocols to be followed	9/9/2020 7:52 PM
33	Increase roadway patio space, Allow those patios to heat and cover for a cool winter experience	9/9/2020 7:31 PM
34	Parking	9/9/2020 7:24 PM

35	Share information about community supports on website and town talk earlier	9/9/2020 6:43 PM
36	Dial down the amount of info based on what people actually used	9/9/2020 6:39 PM
37	Allow for people to 'get back on their feet' financially	9/9/2020 6:36 PM
38	Local business support for sanitizer and cleaning supplies .	9/9/2020 6:27 PM
39	Encourage thriftys to encourage face masks for shoppers	9/9/2020 6:16 PM
40	Signage at all the parks. Ie, wear masks	9/9/2020 3:51 PM
41	Discouraging visitors.	9/9/2020 3:50 PM
42	Remove seating at Shopper's/ Gov't liquor store (discourage loitering)	9/9/2020 3:48 PM
43	2	9/9/2020 2:20 PM
44	Live music for the summer was killed because of bureaucratic cowardice. The town hall stance was "wait and see what the province says", which is a sad load of crap. Take a stand, be responsible, of course, but Saanich did it...all summer long as did Langford. But this administration preferred to have their head in the sand	9/9/2020 2:00 PM
45	economic recovery should have started sooner	9/9/2020 1:53 PM
46	It would be good for the Districts Facebook feeds to showcase information from the library and Explore Sidney so it can be a catch all spot for local info	9/9/2020 1:47 PM

#	3.	DATE
1	Enforce the distancing and wearing masks	10/6/2020 9:30 AM
2	x	10/5/2020 2:29 PM
3	Sending town/fire employees out regarding COVID was stupid. They had no useful info to provide.	10/5/2020 11:58 AM
4	Prepare residents and businesses for a return to more stringent restrictions.	9/28/2020 5:05 PM
5	only Council members Emergency trained directing staff	9/22/2020 2:00 PM
6	Lots more sanitation of public bathrooms (Tulista Park)	9/19/2020 1:05 AM
7	Require paper/plastic drink containers to be recycled.	9/18/2020 3:39 PM
8	more options for take out, outside maybe food trucks	9/18/2020 12:53 PM
9	If Town wants to be a source of info, make it clear where to look. Banner ads in Peninsula news for example. What new information is the town bringing to the table that is not provided by province?	9/15/2020 4:26 PM
10	Get all CRD to go along with mask/distancing protocols	9/15/2020 3:20 PM
11	Humans don't need to be herded. We get the point. We don't need signs everywhere	9/15/2020 3:06 PM
12	Mask bylaw	9/14/2020 5:57 PM
13	Take the lead and strongly recommend that everyone wear a mask inside businesses	9/12/2020 9:50 AM
14	Been more direct and honest with plans for the boat ramp, as they were to let people put parking passes towards a year pass and changed course, deleted information about the changes which in turn made buying a pass necessary in July and no further passes would be accepted.	9/11/2020 5:37 PM
15	Enforcement	9/10/2020 12:25 PM
16	Promote, encourage outdoor activities and invest outdoor infrastructure	9/10/2020 9:17 AM
17	Tourism following same protocol	9/10/2020 8:01 AM
18	Perhaps more enforcement or "on the street education" when / if needed	9/10/2020 7:44 AM
19	Put hand sanitizer on every block.	9/9/2020 11:21 PM
20	people need to be able to be comfortable outside	9/9/2020 8:26 PM
21	Blow out the parking area at MWS to allow a distanced seasonal market	9/9/2020 7:31 PM
22	That's it	9/9/2020 7:24 PM
23	Ask tourists to stay away publicly during large outbreaks	9/9/2020 6:36 PM
24	Outdoor plans for fall winter for restaurants.	9/9/2020 6:27 PM
25	More Worksafe BC checks & reports.	9/9/2020 3:51 PM
26	Pressure wash town sidewalks	9/9/2020 3:48 PM
27	3	9/9/2020 2:20 PM
28	Don't just put up signs that say Support local business...lead by example and give business owners a break! Why could businesses on beacon have outdoor seating and decks built etc....but somewhere like Boondocks on 5th? His application was buried. It's small town BS like this that holds this town back	9/9/2020 2:00 PM
29	It would be good to know how the town is helping more vulnerable people who have lost public access to computers in an increasingly cashless town.	9/9/2020 1:47 PM

Q14 Do you have any other comments for Town Administration related to the COVID-19 response?

Answered: 63 Skipped: 54

#	RESPONSES	DATE
1	No	10/6/2020 11:53 AM
2	i saw no response	10/5/2020 2:29 PM
3	Stay out of it. Simply advise the public to watch the daily news for info. No need to reinvent the wheel.	10/5/2020 11:58 AM
4	No	9/28/2020 5:05 PM
5	No	9/26/2020 12:37 PM
6	How can we address small business sustainability for the winter?	9/23/2020 5:41 PM
7	Keep untrained Councilors at a distance from Emergency activity.	9/22/2020 2:00 PM
8	Moving forward with schools open and with winter approaching, the pandemic must not be taken lightly especially those age 40 and below. Many people do not wear mask in public crowded areas and city playgrounds and parks. Sidney needs enforcing team due to a popular tourist spot. Knowing that Covig-19 cases on Vancouver Island are all imported cases.	9/20/2020 6:02 PM
9	good job	9/19/2020 6:41 AM
10	No	9/19/2020 1:05 AM
11	Avoid used food/beverage containers being placed in trash that is not recycled. To continue supporting local cafes/restaurants we need to also ensure increased vigilance re recycling these one time use items.	9/18/2020 3:39 PM
12	Sidney has done an great job during this pandemic. I hope Town council meetings can be moved to a larger venue so the public can once again participate in person. As schools & other public buildings reopen this is encouraging.	9/18/2020 12:53 PM
13	No	9/17/2020 7:27 AM
14	no	9/16/2020 4:56 PM
15	no	9/16/2020 4:04 PM
16	No	9/16/2020 9:01 AM
17	I saw little evidence of anything done by the town. Maybe some things were done but what were they? There could have been more signage suggesting social distancing and use of masks with enforcement by police on foot for visitors on weekends,	9/15/2020 6:12 PM
18	Sorry, I generally felt the town wasn't communicating with me re covid	9/15/2020 5:04 PM
19	No	9/15/2020 3:51 PM
20	I'm sure that you probably did great things related to the COVID response but I'm not aware of them	9/15/2020 3:35 PM
21	Nope - that's it.	9/15/2020 3:20 PM
22	This scandemic is political and the stats are manipulated. We have been scammed. P.s if you care about human life ban 5 g towers instead of human interaction. Facts over fear.	9/15/2020 3:06 PM
23	No	9/14/2020 5:57 PM
24	Good job!	9/12/2020 2:42 PM
25	Keep doing the best you can and keep learning how to deal with this situation.. be a leader and be proactive and keep citizens informed. And remember there are a good number of citizens that are not on twitter or Facebook or any type of social media..	9/12/2020 9:50 AM
26	no	9/11/2020 1:54 PM
27	Very impressed with overall Town maintenance by frontline staff and innovative 'digital participation' options re Council meetings etc.	9/11/2020 9:36 AM
28	Keep up the good work!	9/10/2020 7:01 PM

29	Sorry, can't think of anything	9/10/2020 4:12 PM
30	Well satisfied by Sidney Administration and Staff efforts. Thank You.	9/10/2020 3:25 PM
31	Sidney used to be a friendly place to greet and chat with people - this now has changed.	9/10/2020 2:27 PM
32	Look to best practices elsewhere and implement.	9/10/2020 12:25 PM
33	Help coordinate flu vaccine drive as a learning experience once the COVID vaccine becomes available as a preamble?	9/10/2020 9:17 AM
34	Keep the business aware and message sure they are following protocol and the new hires	9/10/2020 8:01 AM
35	I feel that our Town did a really great job of being present, calm, thoughtful and compassionate throughout this terrible situation. Compared to stories from friends & family living in other area, I feel strongly that TOS did / is going an excellent job. I'm very grateful to be here during these challenging times.	9/10/2020 7:44 AM
36	No	9/10/2020 7:42 AM
37	Thanks for all the work the staff are doing to keep us residents safe	9/10/2020 7:11 AM
38	no.	9/9/2020 11:31 PM
39	I feel proud of our town and the response to covid 19. There is room for improvement but I think we have done a good job so far😊	9/9/2020 11:21 PM
40	I thought the town's response was great; the team really came together well what I assume must have been a stressful time.	9/9/2020 10:30 PM
41	No	9/9/2020 8:03 PM
42	You've solicited enough tonight.	9/9/2020 7:31 PM
43	No...great job	9/9/2020 7:24 PM
44	No	9/9/2020 7:19 PM
45	I don't agree with the seaside 5K trail being one-way in spots. In one area it is necessary to walk on the bike path part of the road. It is very low risk to walk past someone outside, and the pathway is quite wide, as wide as any sidewalk in town. I think it should go back to normal.	9/9/2020 7:00 PM
46	Thank you for your great work.....you have been the most responsive municipality in the CRD!	9/9/2020 6:43 PM
47	Apparent how hard staff worked but the amount of info on website, surveys, committees etc. Kudos to those individuals. Hopefully you can focus going forward on the biggest bang for the buck so to speak— the key places to expend energy.	9/9/2020 6:39 PM
48	You guys are doing great! We will all get through this! Thank you!	9/9/2020 6:36 PM
49	No	9/9/2020 6:27 PM
50	Great place to live.	9/9/2020 6:16 PM
51	No	9/9/2020 5:44 PM
52	There is a reason I love the Town of Sidney and have lived here over 25 years. The ToS was proactive and ensured our safety by promoting masks and physical distancing.	9/9/2020 4:49 PM
53	Mandate masks.	9/9/2020 4:44 PM
54	Don't waste time getting the word out ~ the second wave is already here. Will there be more. Offer free Sidney embroidered logo masks. We've got to get on top of this.	9/9/2020 3:51 PM
55	Thanks!	9/9/2020 3:50 PM
56	Doing great job, thank you	9/9/2020 3:48 PM
57	Keep up the good work in the possibly very challenging months ahead. Greatly appreciate all your hard work on our behalf.	9/9/2020 3:14 PM
58	None	9/9/2020 2:48 PM
59	No	9/9/2020 2:44 PM

60	No	9/9/2020 2:20 PM
61	No	9/9/2020 2:19 PM
62	My review has obviously been a negative one and for that, I'm truly sorry. I love this town and have worked hard over the years to help it thrive. There is SO much potential here but I'm afraid a lack of vision (from several years back) has taken us to a charmless, strip mall of thrift shops, empty storefronts, dilapidated book stores and coffee shops.	9/9/2020 2:00 PM
63	it was a "free-for-all" on Beacon, and still is! no one seems to care! some masks/no masks in stores ... every store should be supported and expected to stick to the rules! have some rules! tourists walking around without any protection!	9/9/2020 1:51 PM