



Position Title: IT Operations Support Technician

Competition #2025-U10

Number of Positions: 1

Work Schedule: Monday to Friday, 35hr Work Week, with the potential to participate in the Modified Work (flex) Program

The Town of Sidney, located on the Saanich Peninsula, is a vibrant waterfront community with a population of over 12,000. The Town provides a high energy, creative, and collegial work environment that supports balanced professional and personal activities.

The Town invites those who share our values of *Excellence in Public Service* and *Teamwork* to apply for this exciting career opportunity.

Under the direction of the Manager of Information Services, this position is responsible for assisting with the administration, maintenance and support of the Town's local area network and other technology-related systems. This position features complex technical work involving the installation, configuration and maintenance of hardware and software; providing technical support to staff; and investigating and resolving technical problems. The employee is expected to exercise a degree of independent judgement in performing duties.

To be considered for this position, applicants should have the following qualifications:

- Computer Information Technology, Computer Systems Technology, or equivalent Diploma (2 years).
- 5 years of related experience working with Microsoft desktop/server operating systems, LAN/WAN and with the internet, including experience with network and server management and providing user support in a server and client environment.
- 2 years' experience working within Azure/Entra, O365, and Teams environment.

An equivalent combination of training and experience may be considered.

Legal ability to work in Canada is a requirement of this position.

This is a regular, full-time CUPE Local 374 position with a 2024 hourly wage of \$43.21 and an excellent benefits package. A detailed job description is available on the Town's website at [Sidney.ca](https://www.sidney.ca).

Please submit any accommodation requests when you apply or at any point during the competition process.

Please submit your cover letter and resume to the attention of Human Resources, quoting **Competition #2025-U10 IT Operations Support Technician**, to careers@sidney.ca.

The closing date for receipt of applications is 4:00 pm on Sunday, July 13, 2025.

We thank all applicants for their interest, however, only those selected to participate in the competition process will be contacted.